

Syracuse IPA, Inc. doing business as Salt City Senior Care Advantage
Privacy Policy

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This Privacy Policy explains how Salt City Senior Care Advantage One IPA ("we", "us" or "our"), the operator of the websites at SaltCitySeniorCareAdvantage.com, and Syracuse60strong.com (the "Websites") and the 60 Strong social media sites (together with the Websites, the "Sites"), treats information that we collect or receive from you through the Sites, including but not limited to when you receive or respond to our emails or other communications, when you RSVP for or participate in our events, when

you make nominations for or purchase our 60 Strong Calendar, or when you communicate with us about our services.

Please note that Salt City Senior Care Advantage is a program that has been developed exclusively for those Medicare beneficiaries who receive services from FamilyCare Medical Group and are enrolled in a participating Medicare Advantage plan. This program has been created in collaboration with Salt City Senior Care Advantage, an organization that specializes in supporting primary care physicians across the country in enhancing the quality and experience of care for Medicare beneficiaries. The Sites are hosted by Salt City Senior Care Advantage.

Please carefully read this Privacy Policy to understand how we may collect, use, share and retain your information. In addition to your communications with us subject to this Privacy Policy, we also may facilitate your communications with FamilyCare Medical Group, such as by enabling you to request text messages from FamilyCare Medical Group through our Website. Your communications with FamilyCare Medical Group are subject to FamilyCare Medical Group's privacy policy.

The Sites are directed to residents of the State of New York, United States of America, who are 18 years old or older.

1. Acceptance of this Privacy Policy; Revisions

Each time you access, browse or otherwise use the Sites, or respond to a communication from us that references the Privacy Policy, you agree to the terms of this Privacy Policy. If you do not agree with the terms of this Privacy Policy, please do not access, browse, use or otherwise interact with the Sites and do not disclose any personally identifiable information to the Sites or to us.

If we revise this Privacy Policy, we will post the changes on the Website and the revised Privacy Policy will be effective immediately. You can determine when the Privacy Policy was last updated by checking the "Last Revised" date at the top of this page. When required by law, any material changes in the manner that we collect, use or share personally identifiable information will apply only to information collected after posting the revised Privacy Policy, unless we provide you with advance notice or obtain your consent in accordance with applicable law.

2. The Information We Collect

We may collect personally identifiable information and non-personally identifiable information about you. Personally identifiable information refers to your name, postal address, email address, phone number, interest in newsletters, participation at events, interest in 60 Strong calendars, activity in response to our emails and surveys, and any other information that is maintained in a manner that links it to your name, contact information or other information that would identify you as the individual to whom the information relates. Personally identifiable information also may include, but is not limited to, your gender, birthdate or age range, and other non-public information that you may provide or that we may collect from others about you.

We also may collect information about whether our emails are delivered to you, whether you open them, and whether you click through to the Sites, call us in response to our communications, or have other communications with us. When you take an action in response to a marketing email from us (e.g., RSVP for an event, or click on content), we place a “cookie” or web beacon on your device and record your interest or preferences to associate with our marketing profile of you. This enables us to better serve your interests by tracking your responses and your interest in our content, offerings and web pages. You may use the tools in your device to disable these technologies.

Your payment method information when you purchase a 60 Strong Calendar or other promotional items from us is received and handled by PayPal, which is the payment processor for our parent company and affiliates. We do not receive or store payment method information.

We also collect information you provide about yourself or others for 60 Strong nominations. This may include pictures or images, personal stories, experiences and recommendations. Please do not provide information about others without first obtaining their permission.

Non-personally identifiable information refers to information that does not personally identify you as the individual to whom the information relates, such as information that is aggregated by us or a third party, or information about your device hardware and software and your use of the Sites. This may include information such as the date and time of your visit to the Sites, whether you are a first time or returning visitor, pages and documents you viewed, type and version of your web browser and operating system, your internet service provider, your general geographic location, such as the city from which you are connecting to the internet, how long you were on the Sites, sites you were on before and after visiting the Sites, as well as other information regarding your activities. We also may use the information

collected when you respond to our marketing emails to count the number of users who have opened an email from us or clicked through to the Sites, and for other email and Website-related statistics.

3. Web Analytics

We use Google Analytics or other analytics services to understand usage of the Sites. Through the use of cookies, web beacons and similar tools, Google Analytics may collect and store anonymous information about you, which may include non-personally identifiable information described above. You can read Google's privacy policies for services such as Google Analytics at <https://policies.google.com/technologies/partner-sites> and <https://support.google.com/analytics/answer/6004245> and Google Analytics' Terms of Use at <https://marketingplatform.google.com/about/analytics/terms/us/>. You can opt-out from being tracked by Google Analytics in the future by downloading and installing Google Analytics' Opt-out Browser Add-on for your current web browser at <https://tools.google.com/dlpage/gaoptout/>.

4. How We May Use the Information We Collect

The information collected as described above may be used for our general business purposes, including the following:

- Sending you invitations to events and to sign up for newsletters; enrolling you to attend events or receive newsletters, confirming your attendance, sending reminders and other communications about programs and events such as Medicare 101s and Shop and Compares; and communications about nominations for 60 Strong and purchases of 60 Strong calendars.
- Communications with you about our services;
- Internal operations and system maintenance and administration, and analysis and improvement of the Sites, our services and our business;
- Provide personalized website content and communications based on your preferences; and to track your responses to our emails;
- To conduct surveys about our activities and the events in which you participate;
- For fraud prevention, legal compliance, enforcement of our policies, and other public and security related purposes.

In addition to the uses discussed above, we may use non-personally identifiable information in its de-identified or aggregated form without restriction. These uses may include, without limitation, analysis of website trends and how the Sites are used; improving navigation of the Sites; analysis of the performance of the Sites and diagnosis of problems; analysis of email and other responses and developing advertisements and advertising campaigns; and providing you with special offers and promotions and determining their effectiveness.

5. How We May Share the Information We Collect

We may share and disclose information with our parents, subsidiaries and affiliates, and service providers engaged by us to manage, administer, process payments, analyze, host or execute activities at the Sites, to respond to you, or to perform one or more of our services or functions.

We may share your personally identifiable information with your physician or health care practice group; or with an insurance broker at your request. Other than as described here, we do not sell or share personally identifiable information with third parties for their direct marketing purposes.

We may also share your personally identifiable information, with or without notice:

- In response to a subpoena or similar investigative demand, a court order, or a request for cooperation from law enforcement or other government agency; to establish or exercise our legal rights; to defend against legal claims; or as otherwise required by law. In such cases, we may raise or waive any legal objection or right available to us.
- When we believe disclosure is appropriate in connection with efforts to investigate, prevent, or take other action regarding illegal activity, suspected fraud or other wrongdoing; to protect and defend the rights, property or safety of our company, our users, our employees, or others; to comply with applicable law or cooperate with law enforcement; or to enforce our terms, agreements or policies.
- In connection with a substantial corporate transaction, such as the reorganization or sale of our business, a divestiture, merger, transfer, consolidation, or asset sale, or in the unlikely event of bankruptcy.
- As may be otherwise authorized or permitted by you or otherwise permitted or required by law.

We may share non-personally identifiable, aggregate or de-identified information with sponsors, advertisers, marketing partners, and others in our discretion. When sharing non-personally identifiable information with others, we will ask our contracting parties to agree to keep the data in its de-identified form.

6. Communications with you; Choice and Opt-Out

By accessing, using or browsing the Sites or interacting with us, you authorize us to send email or postal mail to you, and to telephone you including using automatic telephone dialing systems and/or recorded voice. Unsubscribe instructions will be included in each promotional email from us to the extent required by law. Please note that unsubscribe requests may take up to ten (10) business days to become effective. You do not have to agree to be contacted on your mobile phone as a condition of doing business with us. You may opt-out of any marketing communications from us at any time by contacting us at medicareinfo@srcareone.com or the postal address provided in Section 15 below. You may not opt out of receiving communications regarding your dealings with us, use of the Sites or technical information about the Sites.

7. How to Update Your Information

You are responsible for keeping your information current. You may update your information or delete it from the Sites by contacting us at medicareinfo@saltcitysca.com or the postal address provided in Section 15 below. We will use reasonable efforts to process any updates you request; however, requests to delete information are subject to our internal reporting, processing, retention policies and legal obligations.

8. How We Respond to “Do Not Track” Signals

Some web browsers have a “Do Not Track” feature. This feature allows you to tell websites you visit that you do not want to have your online activity tracked over time and across websites. These features are not yet uniform across browsers. The Sites do not respond to web browser “Do Not Track” signals, but we reserve the right to do so in the future without notice to you.

9. Security

We use reasonable physical, technical and administrative security measures intended to protect against the loss, misuse and alteration of personally

identifiable information. However, no use of the internet is completely secure. It may be possible for third parties not under our control to intercept or access transmissions or private communications unlawfully. Any use of the Sites or transmission of information is at your own risk.

10. Children's Privacy

The Sites are not directed to children under the age of 18 or the age of majority in their state of residence. We do not knowingly collect information from children under the age of 18. If you provide information to us or the Sites, you represent that you are 18 years of age or older.

11. External Links

The Sites provide links where you may click to access other websites that may be of interest to you. Websites that are not hosted or controlled by us, such as those of your physician, health care practice group or insurance company, do not operate under this Privacy Policy. We are not responsible for the nature, quality or accuracy of the content or opinions expressed on such websites, or of the services provided through such websites. We recommend that you consult the privacy notices of all websites you visit by clicking on the "privacy" link typically located at the bottom of the web page before providing any personally identifiable information. This Privacy Policy only applies to information collected by us as described in the first paragraph above.

12. Data Storage Location

The Sites are controlled, operated and administered within the United States, and your personally identifiable information is stored by us on our servers, and on the servers of the cloud-based database management services we engage. By using the Sites, or by submitting your personally identifiable information to us or engaging with us as described above, you expressly consent to the storage and processing of your personally identifiable information in the United States or other jurisdictions, in accordance with applicable laws in the United States and any other jurisdictions where your information is stored on our behalf.

13. Jurisdiction

This Notice and the use of this Sites are governed by the laws of the State of New York, without giving effect to choice of law principles. Any claim related to the Sites or this Notice shall be brought in a court of competent jurisdiction

for Onondaga County, New York, within one year after the claim arises. Users of the Sites consent to the exclusive jurisdiction and venue of such courts as the most convenient and appropriate for the resolution of disputes concerning this Privacy Policy. This Privacy Policy is not intended to and does not create any contractual or other legal rights in or on behalf of any third party.

14. This Information Is Not Covered By Health Insurance Portability and Accountability Act (“HIPAA”)

The information about you described in this Privacy Policy is not and will not be treated as Protected Health Information under HIPAA.

15. Contact Us

If you have questions regarding this Privacy Policy, please contact us via:

- 1) email at medicareinfo@SaltCitySCA.com (please include " Salt City Senior Care Advantage Privacy Policy" in the subject line); or
- 2) US Mail at:
Salt City Senior Care Advantage
(Attn: Privacy Office),
1 World Trade Center, Suite 2000
Long Beach, CA 90831